

For those who know

## ABOUT GUARANTEE GOLD®

For those who know what they value most in an insurance company.

GUARANTEE GOLD® is a closely-guarded insurance solution for high net worth customers who know the value of quality coverage. As part of a wholly owned Canadian company, GUARANTEE GOLD is committed to delivering innovative coverage and the highest degree of customer satisfaction, ensuring our customers are always in the know.

### Product and service innovation:

GUARANTEE GOLD has a suite of uniquely designed products and services to evaluate and protect homes, contents, personal and umbrella liability, secondary residences, PleasureCraft (where available) and automobiles. Known across the industry for its innovation and investment in product development, GUARANTEE GOLD is focused on delivering an exceptional customer experience through high quality products and services.

### Service quality and satisfaction:

GUARANTEE GOLD consistently receives “excellent” results from its customer-directed appraisal and claims satisfaction surveys.

### Claims expertise:

GUARANTEE GOLD stands out as a leader in the industry for claims response and resolution. You remain informed and in control during each step of the claims process. Supported by comprehensive wordings, our claims professionals look for settlement options that meet your needs, and partner with trusted vendors and trades to get you and your life back on track.

### Approachable and friendly staff:

With a focus on being customer-centric, our highly trained staff of underwriters, appraisers, actuaries and claims professionals understand your needs and have the experience to provide the level of service you deserve and expect.

### Financial strength:

With over 20 years as a leading provider of high-end insurance solutions and backed by the strong capital base of The Guarantee's 140 years as Canada's specialty insurer, GUARANTEE GOLD has the financial confidence to meet the changing needs of our customers and brokers across Canada and the humility to seek ways to continually evolve into something even better.

### Excellent performance and ratings:

As a Canadian company, The Guarantee adheres to a disciplined approach to managing its capital and financial obligations and we have consistently earned high ratings for financial strength from A.M. Best (A (Excellent)). As a leading insurer of high valued exposures, The Guarantee's Minimum Capital Test (MCT) results of 301% are significantly above industry average, in line with comparable markets, and a key indicator of our ability to respond to claims of all sizes today and in the future. (MCT is the primary method used by The Office of the Superintendent of Financial Institutions to evaluate the capital strength of insurance companies licensed to operate in Canada.)

### Commitment to independent brokers:

GUARANTEE GOLD distributes our products through independent insurance brokers – professionals who assess and advise customers, act as your advisor, advocate, and allow you to sleep easy. We commit to providing brokers with exceptional customer service, coupled with innovative, quality and competitively-priced products. Our ongoing investment in new technology means our broker partners can work with us in a way that's efficient, convenient, and with your best interests in mind.

Please contact your independent insurance broker for a GUARANTEE GOLD® quote today.



Your Best Insurance  
is an Insurance Broker

[guaranteegold.com](http://guaranteegold.com)

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