

# THREE WAYS TO REPORT A TRANSPORTATION INCIDENT

## 1. CONNECT WITH US ONLINE

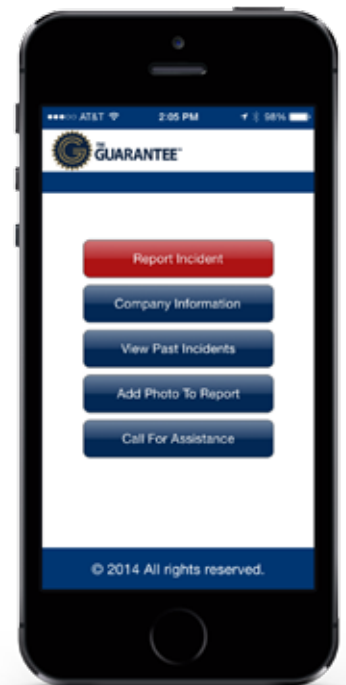
The Guarantee's Go-To Solution online portal provides transportation clients with instant access to report both claim and non-claim incidents, create alerts, find a contractor, and resources from our strategic partners.

Get started by going to **theguaranteegotosolution.com** to create a profile and enroll as a new user. A representative will then contact you to confirm your account activation and answer any questions you may have.

## 2. DOWNLOAD THE MOBILE APP

After creating a profile on [theguaranteegotosolution.com](http://theguaranteegotosolution.com), download the mobile app to report an incident – in real time! Take a look at the full list of features below:

- **Report both claim and non-claim incidents** 24/7 – in real time!
- **Access to company information** and more about our Go-To Solution.
- **View past incidents** reported to identify trends and visualize loss locations.
- **Add photos** of the incident, spilled materials, damaged containers or equipment to their incident file at the time of loss, allowing regulatory authorities to get an accurate picture of the damage and response needed.
- **Call for assistance** and get in touch with our claims hotline 24/7.



## 3. PHONE

For urgent assistance, we offer 24-hour claim and non-claim incident reporting services at **1-800-847-0959**.

Also, DAS provides **complimentary access to a 24/7 legal advice helpline at 1-877-832-7534** through which clients can receive confidential general legal advice relating to any commercial legal issue affecting their business.